

SARAH ESPINOSA

User Experience Specialist - Oakland, CA

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SUMMARY

My passion for user experience is evident in everything I do. I have a keen talent for analyzing data and identifying key insights to create effective solutions with accessibility in mind. Having a deep understanding of other's needs and objectives enables me to provide value through high-quality work and pleasant interaction with my colleagues.

SKILLS

Languages: Java, Python, SQL, R

Front End: HTML, CSS, JavaScript

Tools: Microsoft Office, GSuite, Jaspersoft Studio, IBM Data Studio, Figma, Sketch, Tableau, InVision, Photoshop

Soft Skills: Perceptive, Excellent Communicator, Critical Thinker, Detail Oriented, Effective Collaborator, Adaptive, Empathetic, Quick Learner, Initiative, Open-Minded, Curious, Efficient Time Management, Bilingual (English and Tagalog)

WORK EXPERIENCE

SafeAmerica Credit Union, IT Generalist Programmer / Data Analyst June 2019 – Current

- Collected, organized, and analyzed data to create insightful reports used for compliance audits, product/goals tracking, budget planning, and marketing campaigns
- Conducted stakeholder analysis and developed programs that specialized in automating processes, enhanced workflow, and improved member satisfaction
- Produced straightforward documentation used to provide technical assistance and define project requirements
- Executed thorough testing to identify potential bugs within the system and confirm software solutions meet functional specifications

Sylvan Learning Center, Program Manager September 2018 – June 2019

- Managed after-school program schedule to ensure there was proper coverage at all times
- Defined learning objectives and recorded participation data in order to track student progress
- Analyzed feedback from instructors to see areas of improvement within our curriculum
- Monitored program success by serving as the liaison between the instructors, parents, and Sylvan Learning Center

Brainstorm EDU, Instructional Designer / Program Coordinator October 2016 – August 2018

- Performed rigorous research to develop an engaging after-school STEM curriculum
- Collaborated with instructors to create lesson plan documentation tailored for kids
- Ordered, organized, and prepared materials needed to complete science experiments and engineering projects
- Executed email marketing campaigns to promote new programs and increased on-site class enrollment by 50%
- Handled contracts and maintained close relationship with school representatives to ensure we were the top STEM program in Orange County

PROJECTS

HRadvocate Mobile Application, Project Manager

Modern Human Capital Management platform that enables organizations to streamline and automate their HR processes

- Led the design and software engineer team to create Neudesic's first mobile application prototype for HRadvocate by revamping the current website's features into a more intuitive interface for mobile users

EDUCATION

University of California, Irvine

Graduated: June 2018

B.S. in Informatics with specialization in Human-Computer Interaction

Honors: *cum laude*

Relevant Coursework: Project Management, Information Visualization, Content Strategy, Organizational Information Systems, Software Design, Software Testing and Quality Assurance, Critical Writing on Information Technology, Requirement Analysis and Engineering, Computer Supported Cooperative Work, Internet Technologies and their Social Impact